

2027 EVENT MEDICAL PROVISION

Capability & Tender Information

A full overview of Medical Solutions, our approach to event medicine, clinical capability, infrastructure and governance.



2015

EST

26+

DEDICATED
EVENT VEHICLES

100+

HOURS CPD & TRAINING
PER STAFF / YEAR

UK-WIDE

NATIONWIDE
CAPABILITY

Our approach

Provide the right level of medical care, in the right place, delivered by the right people - while making the process straightforward for event organisers.

Why Medical Provision Matters

For an event organiser, medical provision is about far more than simply having clinicians and ambulances on site. You may be balancing SAG expectations, licensing conditions, insurer requirements, event safety obligations, operational pressures and budget, while trying to determine exactly how much medical cover your event requires.

That is where we add value. We assess your event's individual risk profile and build an evidence-based medical operation around it. We then deliver that plan with appropriately qualified clinicians, dedicated medical infrastructure, specialist equipment, robust clinical governance and the documentation required to support your event.

The result

A medical operation that is appropriate, professional, well governed and commercially sensible.

What We Do

We provide professional, affordable and fully tailored event medical cover throughout the UK.

- Festivals & Outdoor Events - multi-day festivals, large outdoor gatherings, high-football events and complex sites.
- Indoor & Night-Time Events - high-energy venues, concerts, club events and late-night operations.
- Corporate & Exhibition Events - conferences, exhibitions, launches, corporate events and large-scale business gatherings.
- Sporting Events - from local sporting events to major venues and high-attendance competitions.
- Complex & Higher-Risk Events - events requiring enhanced medical infrastructure, specialist clinicians or more advanced treatment capability.

What Makes Medical Solutions Different?

We don't just provide medical cover - we build a complete event medical operation.

With more than two decades in the sector, we understand that successful event medical provision depends on much more than putting an ambulance and a few clinicians on site. It is the combination of experience, people, infrastructure, technology, clinical governance and planning that makes the difference.

Treatment On Site, Wherever Clinically Appropriate

Our aim is to assess, treat and manage patients on site wherever it is safe and clinically appropriate to do so.

Not every patient attending an event medical facility requires hospital treatment. Our clinical teams, treatment facilities, equipment and systems are designed to enable a high level of care to be provided within the event environment.

This means many patients can be assessed, treated and safely discharged without onward hospital admission, where clinically appropriate.

Where hospital treatment is required, our clinicians identify this and arrange the appropriate onward care or transfer.

This approach can improve the attendee experience, minimise unnecessary disruption and reduce avoidable pressure on local emergency departments.

A Technology-Led Medical Operation

We have invested significantly in the systems and technology that support our event medical operations.

Our digital and on-site systems help clinical teams to record, assess, manage and monitor patients, while supporting effective communication across the medical operation.

This gives our clinicians access to the information they need to support informed clinical decisions and manage patients effectively within the event environment.

Technology with a purpose

Our approach is not about technology for technology's sake - it is about using better systems to support better clinical care and better event operations.

Established 2015 (10+ years)

That experience matters. We understand the realities of event medicine: changing site conditions, challenging access, large and diverse crowds, alcohol and substance-related presentations, sporting injuries, trauma, medical emergencies, evacuation considerations and the operational pressures that come with live events.

Our experience means we can anticipate those challenges and build medical operations that work in the real world - not simply on paper.

Healthcare Professionals at the Heart of the Business

Our management team are registered healthcare professionals, bringing clinical knowledge and frontline experience directly into the leadership of the organisation.

This means our services are shaped and managed by people who understand both sides of event medical provision: the clinical requirements of the patient and the operational requirements of the event organiser.

That clinical leadership runs through the business, from planning and governance through to event delivery and review.

Continuous Professional Development

We maintain a strong focus on the continuing development of our clinical teams.

Our staff undertake 100+ hours of CPD and training each year, helping ensure that clinical knowledge, practical skills and operational competencies are continually maintained and developed.

Our teams are expected to arrive on site current, prepared and confident in their ability to deal with both routine presentations and serious medical or traumatic incidents.

CQC Registered Clinical Provider

Medical Solutions is CQC registered for regulated medical activities.

This means our service operates within a robust clinical governance framework, including:

- Audited policies and procedures
- Clear clinical accountability
- Incident reporting
- Training and supervision systems
- Equipment controls
- Quality monitoring
- Ongoing review and improvement

We Plan Properly - And We Evidence It

Every deployment is planned around the individual event.

Our medical plans are aligned with recognised industry guidance, including The Purple Guide for event safety and medical planning, and The Green Guide for sporting and spectator events.

We also use structured planning tools, including systems adapted from NHS-style risk stratification, to help assess the likely medical requirements of an event and determine appropriate staffing and resources.

Most importantly, we can explain why we have recommended the level of provision proposed.

Medical Documentation & Governance

Good event medical provision is not just about what happens on the day. We provide the documentation required to support your event's health & safety, licensing, SAG and insurance requirements.

- Medical Risk Assessment
- Medical Management Plan
- Relevant policies and procedures
- Insurance certificates
- Staff and equipment summaries
- Medical deployment information
- Site layouts and medical facility locations
- Supporting governance documentation

Clients can also receive secure online access to key governance documents, equipment specifications, layouts and supporting information.

Our Medical Infrastructure

We maintain a dedicated event fleet and a wide range of deployable medical infrastructure, allowing us to scale our provision around your event.

Vehicles

- Frontline-style ambulances
- Rapid Response Vehicles / ambulance cars
- Mobile medical treatment centres
- Custom all-terrain / off-road vehicles
- Specialist vehicles according to event requirements

Medical Facilities

- Medical treatment tents
- First aid points
- Static medical treatment centres
- Mobile treatment facilities
- Roaming medical patrols

Specialist Capability

Mobile X-ray capability can also be made available for suitable events, subject to operational requirements.

SPECIALIST VEHICLES & EVENT INFRASTRUCTURE

A fleet designed around access, speed, patient movement and command - not simply transport.

Our event vehicle capability allows us to reach patients across difficult terrain, move clinical resources rapidly, establish treatment and command functions on site, and provide appropriate patient transport when required. Our fleet is deliberately diverse so that the medical operation can be matched to the geography and operational demands of the event.

The result is a medical fleet that can operate effectively in environments where conventional vehicles may be limited - from large festival sites and rural locations to arenas, sporting grounds and complex temporary event infrastructure.

VEHICLE	CAPABILITY
Frontline ambulances	Fully equipped ambulance platforms providing advanced clinical capability, patient treatment and safe onward transfer where required.
6x6 all-terrain vehicles	Purpose-built 6x6 all-terrain vehicles with built-in stretcher capability, allowing clinicians to reach patients and safely move stretcher patients across challenging event terrain.
4x4 all-terrain vehicles	Purpose-built 4x4 all-terrain response vehicles / buggies for difficult access and off-road deployment, with rescue stretcher capability and space to carry clinicians and equipment.
4x4 quad bikes	Compact off-road response capability for rapid access through crowded, restricted or difficult terrain.
Rapid Response Vehicles / response cars	Fast clinical response vehicles used to position clinicians and equipment close to areas of anticipated or emerging demand.
Clinician response cars	Dedicated vehicles for rapid movement of clinicians and specialist equipment between medical facilities and incidents.
Patient transport vehicles	Patient movement capability where a patient requires transport without the full specification of an emergency ambulance.
Command & Control vehicles	Dedicated operational vehicles providing a command and coordination hub, with communications technology, licensed radio systems, Wi-Fi and supporting digital infrastructure.

COMMAND, CONTROL & COMMUNICATIONS

Our command and control capability provides a dedicated operational layer across complex event sites.

- Fully equipped command and control vehicles for event medical operations.
- Licensed radio communications supporting reliable contact across the medical team and wider event operation.
- Wi-Fi and digital connectivity supporting modern event medical systems and information flow.
- Resource coordination and deployment oversight across multiple medical teams, vehicles and treatment locations.
- A central point for operational coordination, communications and clinical support during complex deployments.

SPECIALIST DIAGNOSTICS - MOBILE EVENT X-RAY

Bring diagnostic imaging to the event - helping clinicians make better decisions without automatically sending patients to hospital for imaging.

Our event medical X-ray capability brings portable digital radiography directly into the event medical environment. It is designed for festivals, high-risk sports, endurance events, remote gatherings and other situations where rapid access to diagnostic imaging can support patient care and reduce avoidable transfers.

UK-UNIQUE AMBULANCE-CONTAINED CAPABILITY

We are the only provider in the UK with X-ray units contained within ambulance vehicles, giving us a genuinely integrated mobile diagnostic platform. We also hold the relevant IR(ME)R approval / authorisation arrangements for operating this capability in the event environment.

This means diagnostic imaging can be delivered from a fully mobile clinical platform, rather than requiring a separate fixed imaging location to be established on site.

What we can provide

- On-site chest X-ray - supporting assessment of thoracic trauma, pneumothorax and respiratory presentations.
- Musculoskeletal X-ray - supporting assessment of fractures, dislocations and injuries sustained during sporting or physical activities.
- HCPC-registered radiographers operating within the appropriate IR(ME)R 2017 framework.
- Referral review and authorisation before exposure, supporting clinical justification and radiation safety.
- Digital images transmitted electronically for consultant radiologist reporting, supporting rapid clinical decision-making.
- High-throughput capability suitable for multi-day festivals, sporting fixtures and extended deployments.

How it works

- Pre-event planning with the event medical lead to establish imaging requirements, deployment logistics and referral pathways.
- A HCPC-registered radiographer attends with portable digital X-ray equipment integrated into the event medical operation.
- Clinically indicated examinations are performed following appropriate referral and authorisation.
- Images are transmitted electronically to a consultant radiologist, with the report communicated back to the treating clinical team.

Why this matters to the organiser

On-site imaging can allow the event medical team to investigate appropriate injuries and presentations immediately, supporting treatment decisions within the event environment. Where a patient can safely be managed on site, this can

help avoid an unnecessary hospital journey; where hospital care is required, imaging information can also support a more informed onward referral.

Event medical X-ray can be planned as part of the wider medical operation and scaled according to event type, expected attendance, risk profile, location and anticipated demand.

Clinical Staffing

We can build clinical teams around the specific requirements and risk profile of your event.

- FREC 3 / FREC 4 Responders
- Emergency Care Assistants
- Ambulance Technicians
- AAP / FREC 5 / IHCD Technicians
- Registered Nurses
- Advanced Nurse Practitioners
- HCPC-registered Paramedics
- GMC-registered Doctors

This allows us to create a tiered medical operation, ensuring the right level of clinical expertise is available where it is needed.

Equipment & Communications

Our event medical operations can include a comprehensive range of clinical and emergency equipment, including:

- Automated External Defibrillators
- Oxygen
- Airway management equipment
- Major haemorrhage equipment
- Burns and specialist trauma kits
- Advanced Life Support equipment
- Appropriate medications within clinical governance
- Patient monitoring equipment
- Specialist event medical equipment

We also utilise licensed radio communications to support reliable communication between clinical teams and operational personnel across the event site.

Built Around Your Event

There is no universal medical package that works for every event.

A small corporate event, a 20,000-person festival and a 100,000-person multi-day event all present very different risks.

Our approach is therefore to build the medical operation around the event, rather than forcing the event into a standard package.

We consider factors including:

- Attendance
- Event duration
- Site size and layout
- Audience demographics
- Event type
- Alcohol and substance considerations
- Licensing hours

- Weather and environmental conditions
- Terrain and accessibility
- High-risk activities
- Existing SAG requirements
- Local healthcare and emergency service considerations
- Client-specific requirements

Our planning principle

Recommend a service that is clinically appropriate, operationally effective and commercially proportionate.

A Proven Track Record

We have provided medical support across major UK events and venues, including Parklife, Kendal Calling, The NEC Group, The Royal Welsh, Warehouse Project and many more, alongside festivals, sporting, corporate and public events.

Parklife	Festivals & outdoor events
Kendal Calling	Sporting & spectator events
The NEC Group	Corporate & exhibition events
The Royal Welsh	Concerts & arena events
Warehouse Project	Public & specialist events
The Long Road Festival	Festivals & outdoor events
Birmingham City Council	Council

The Result

When you appoint Medical Solutions, you are not simply booking a number of ambulances or clinicians. You are appointing a complete event medical partner.

From initial planning and risk assessment, through staffing, infrastructure, equipment, governance and event-day delivery, we provide a fully integrated service.

Our goal

To give organisers confidence that your attendees are properly cared for, your event has the right level of medical provision, your documentation stands up to scrutiny, your medical operation is professionally governed, and unnecessary hospital transfers are reduced wherever clinically appropriate.

Let's Talk About Your 2027 Event

We would welcome the opportunity to quote or tender for your event.

Obtaining an initial quotation is straightforward and completely without obligation.

To provide an indicative proposal, we would usually require:

- Event date(s) and location
- Expected attendance
- Event type and duration
- Site / venue layout and footprint
- Alcohol / late licence information
- Any high-risk activities or specific considerations
- Existing SAG, licensing or insurer requirements

From this, we can provide a clear recommendation, proposed level of medical provision and transparent quotation.

WE WOULD LIKE TO BE CONSIDERED FOR YOUR 2027 MEDICAL PROVISION

Tender | Formal quotation | Supplier registration



Medical Solutions Limited

CQC Registered Specialist Event Medical Provider

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